

Refund Policy

- All cancellation requests must be received in writing to d1developmenthockey@gmail.com. Failure to attend a program without notifying D1 Development Hockey, LLC, will result in no credit to a future program. Please allow 30 days for requests to be reviewed. Illness and injury are the only valid reasons for cancellation. This includes if a player gets ill or injured during a program. A credit for 50% of the unused portion will be issued. A doctor's note is required to receive a credit. Credits will not be issued for any other reason. Credits will expire one year from the date they were issued.

- D1 Development Hockey, LLC cannot provide refunds for cancellations due to unforeseen acts of God or man-made disaster, including facility damage/closing, complications or weather related rink/facility cancellations, acts of government, acts of war, epidemic/pandemic or any other public health emergency. These are highly unlikely to occur, but in the event it does, we will issue credit vouchers for the prorated amount of the remainder of the effected program.

- If D1 Development Hockey, LLC cancels a program for any other reason not specified above, we will offer a refund.

- D1 Development Hockey, LLC reserves the right to cancel or change the program, dates, times and locations

- D1 Development Hockey, LLC has zero tolerance policy with respect to uncontrollable behavior, bullying, hazing, alcohol, tobacco, drugs and controlled substances, weapons of any kind, or any kind of activity we deem to be illegal or not in conformance with the D1 Development

Hockey, LLC standard. If a participant is expelled for any of the reasons above, no refund or credit will be offered.